

Computime Case Study: Government

Company:

Oakland County, Michigan, home to 6 Fortune 500 companies and a population over 1.2 million, encompasses 910 square miles and 180 cities, townships, and villages in the state's southeast region.

Challenge:

Oakland County aimed to create a more secure, efficient, and cost-effective arraignment process in its District and Circuit courts. During the development of OakVideo, an innovative multi-point video arraignment system, Oakland County's applications development team determined that electronic signatures would best facilitate electronic document management in real-time "Swear To" proceedings between law enforcement agencies and the courts for the issuance of warrants. In choosing an electronic signature solution, Oakland County sought the following features:

- Seamless integration with their Web Sphere/Microsoft-based application
- High-quality performance
- Ease of use
- Security and fraud prevention

Solution:

After testing multiple solutions, Oakland County chose Topaz Systems™, the industry leader in electronic signature capture products, to complete the electronic document management element of OakVideo. Topaz devices and software tools enable the capture, binding, and authentication of digital handwritten signatures in the context of any electronic form, document, or receipt. In addition to providing the required hardware features at a desirable price point, Topaz's robust SDK and Microsoft compatibility allowed smooth integration with the existing application.

Results:

Oakland County uses Topaz's SigLite® 1x5 signature capture pads to digitally sign court documents. The device's wide 4.3" signing area enables a natural signing experience that digitally recreates the familiar process of ink-on-paper signing, maximizing user comfort and adoptability. Topaz's patented techniques capture high-quality electronic handwritten signatures and provide the software tools and patents to provide documents and signatures that are truly capable of forensic examination and authentication.

Prior to implementing electronic signatures, officers often spent up to 4 hours shuttling between holding facilities and the courthouse to transport defendants and obtain signatures on court documents. This time-consuming, paper-intensive process is now accomplished in minutes.

By cutting transportation and resource costs and allowing the reallocation of labor hours, Topaz pads save Oakland County an estimated \$4.2 million annually. Reducing the need to transport defendants has also increased the level of security and public safety throughout Oakland County.

The use of Topaz electronic signature capture pads within the OakVideo system has pushed Oakland County to the forefront of technology pioneers in the law enforcement industry. The video arraignment system has garnered many national and international awards, including the 2006 CIO 100 Award and the 2007 Award for Excellence from the Government Finance Officers Association of the United States and Canada.

About Topaz Systems

Topaz Systems is a leading developer and manufacturer of electronic signature software and hardware, and has been based in Simi Valley, California since 1995. Topaz provides all the hardware, software, intellectual property, and expertise to enable paperless document creation, signing, and authentication of electronic forms with digital handwritten signatures. Topaz is the recipient of multiple industry awards including six-time consecutive wins of the Deloitte Technology Fast 50 award for outstanding growth, Deloitte technology Fast 500 honors, INC 500, and INC 5000 recognition. www.topazsystems.com.

About Computime

Headquartered in St. Louis, MO, Computime has become a trusted source for Topaz Systems electronic signature capture devices by providing appropriate, cost-effective eSignature products for an ever-expanding customer base of Financial Institutions, Government Agencies, Insurance and Healthcare Providers, and the Point of Sale, Point of Delivery, Automotive, and Photo ID/Security industries. For more information on Computime's services and industry-proven reputation for quality service and customer focus, visit www.computimeonline.com.